



CLAY COUNTY ELECTRIC COOPERATIVE CORP.
300 NORTH MISSOURI AVENUE ~ P.O. BOX 459
CORNING, AR 72422
Phone: 870.857.3521 ~ Fax: 870.857.3523



**OUTAGE TEXTING
TERMS OF SERVICE AGREEMENT**

This Agreement amends and supplements any pre-existing agreement between Member and Clay County Electric Cooperative (Cooperative).

In addition to any other methods specified in the Agreement, Member may report service outages to Cooperative by text message to 55050. Member shall be responsible for any and all expenses and costs incurred by Cooperative (including the cost of dispatching utility personnel) as a result of a false report of a service outage and shall pay the same within 30 days of invoice by Cooperative.

These text messages are processed automatically and not read by a person. If you have a life-threatening emergency please call 911. If there is other information related to your outage that would be important for your electric provider to be aware of, please call in your outage by phone and relay that information to an operator.

By opting into outage reporting via text message Member is also opting into any future text based communication between Cooperative and Member whether or not it is outage related.

Dated: November 4, 2013 and effective upon acceptance by Member